



City of Marshfield Water and Sewer Billing

Karen Rost

Julie Rieke

City Collector

Deputy Collector

(417) 468-2310 or (417) 859-2352

Note that requests for adjustments to sewer billing due to a water leak cannot be reviewed unless you have applied for a permit and had the water leak inspected by the City Building Inspector.

New water and sewer customers must complete an application for service, provide a deposit, present a photo I.D., and renters must present a copy of their rental agreement. **NOTE:** **New service will be connected on the next business day.** **No connections can be made on the day service is applied for.**

The deposit for homeowners is \$75.00, and the deposit for renters is \$125.00.

Service will be connected the following business day.

Applications for new service can be obtained at City Hall or click [here](#) to download a copy.

We accept cash, checks, or credit cards for deposits, and payment of utility bills. There is an additional service charge for credit card payments.

Bills are mailed on the 1st of the month.

Bills are due on the 15th of the month.

There is a 10% late charge on bills paid after the 15th.

On the 20th of the month, we mail cutoff notices giving until the 25th to pay the bill. The charge for this is \$10.00.

On the 26th of the month, we do actual disconnection of service. There is an additional \$10.00 charge at that time.

If we disconnect service and you wish to be reinstated with service after normal business hours (8:00 a.m. to 4:00 p.m.), there is an additional \$25.00 charge to be paid before services are reconnected.

Charges for water service are a \$9.23 minimum charge, with a fee of \$2.03 per 1000 gallons of use.

Charges for sewer service are a \$3.98 minimum charge, with a fee of \$3.38 per 1000 gallons of use (based on gallons of water used).

Please contact the Utility Department for charges outside of City limits.